

Digital Escalations – Payment Instructions

To ensure accurate payment processing and efficient service delivery, Digital Escalations uses **separate bank accounts** for different service categories. Please carefully follow the instructions below and ensure that the **correct reference** is used when making payments.

Failure to use the correct reference may result in delays in confirming your payment.

Consultation Bookings

Applicable Services:

- Face-to-face consultations
- Online Consultations

Dear clients, please be aware that on the day bookings (i.e. Bookings to meet on the same day) will involve an additional fee of R200 (add it into one EFT payment if chosen)

Banking Details

Bank number: 4117 5670 12

Bank: ABSA BANK

Account Type: Cheque

Account Name: RG Fember

Branch code number: 632005

Payment Reference

Please use the following reference format:

CONSULT – Full Name

Example:

CONSULT (type) – John Smith

Important Notes

- Consultation bookings are **only confirmed once payment reflects** in the account.
- Proof of payment is required.
- Incorrect references may delay booking confirmation.
- No refunds can be made.

Project-Based Payments

Applicable Services:

- Website development
- Design Services

Banking Details

Bank: FNB

Account Name: Mr Romeo G Fember

Account Number: 62775156401

Branch Code: 255355

Account Type: FNBY TRANSACT

Payment Reference

Please use the following reference format:

PROJECT – Client Name

Example:

E-commerce website – Takealot/ Anne Smith.

Important Notes

- Project work begins **only after payment is received**.
- Milestone or phased payments must be consulted about beforehand, and no refunds will be granted.
- Always confirm payment details before transferring funds for your own sake.

Payment Confirmation & Queries

For payment confirmations or queries, please contact us at:

Email: digitalescalations85@gmail.com

WhatsApp / Phone: 073 072 9250

Disclaimer

Digital Escalations is not responsible for delays caused by incorrect banking details or missing references.